



# AMYNTA WORK COMP SOLUTIONS

LET US PUT THE PIECES TOGETHER

## Loss Control Services

- Monitor Results to Ensure the Desired Objectives are Met 
- Develop Recommendations to Manage Exposure 
- Assist in Implementing Recommendations 
- Value-Added Training Modules 
  - 600+ free interactive training videos
  - Register [here](#)

## Why Amynta Work Comp Solutions

- In-house Loss Control Services
- On-the-ground services
- Remote/teleconference services
- Loss Trend Analysis
- Expansive Resource Library

## Our Promise

Our mission is to provide innovative loss control services that evaluate and improve the effectiveness of our policyholders' businesses.

## Contact Information

- Email
  - [AWCSLossControl@amyntagroup.com](mailto:AWCSLossControl@amyntagroup.com)
- Phone
  - (984) 304-7554

**CONTACT US** 



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# Claims at AWCS

## Reporting a Claim

- [RESOURCE: The Importance of Prompt Claims Reporting](#)
- New claims should be reported immediately or no later than five business days to the Amynta Work Comp Solutions Claims Department by:
  - [Email / Phone / Fax](#) - ATTN Claims DEPT
- Alternately, you may report a claim on our portal. You will be prompted to enter your username and password. If you do not have an account, you will need to set one up.
  - [Portal Submission](#)
- Contact your agent.
- **MANDATORY:** Send your injured employee for medical treatment at a nearby urgent care or emergency room and request a post-accident drug blood or urine screen within 24 hours.
- [RESOURCE: Post-Accident Drug Testing](#)

## [Claims Kits by State](#)

### Claims Contact Info

Mailing: PO Box 97728, Raleigh, NC, 27624

Email: [AWCSClaims@amyntagroup.com](mailto:AWCSClaims@amyntagroup.com)

Phone: (877) 388-2272

Fax: (800) 213-6854(Attn. CLAIMS DEPARTMENT)

**CONTACT US**



# INSURED PORTAL OVERVIEW



800.264.8085 | [www.ascotwc.com](http://www.ascotwc.com)



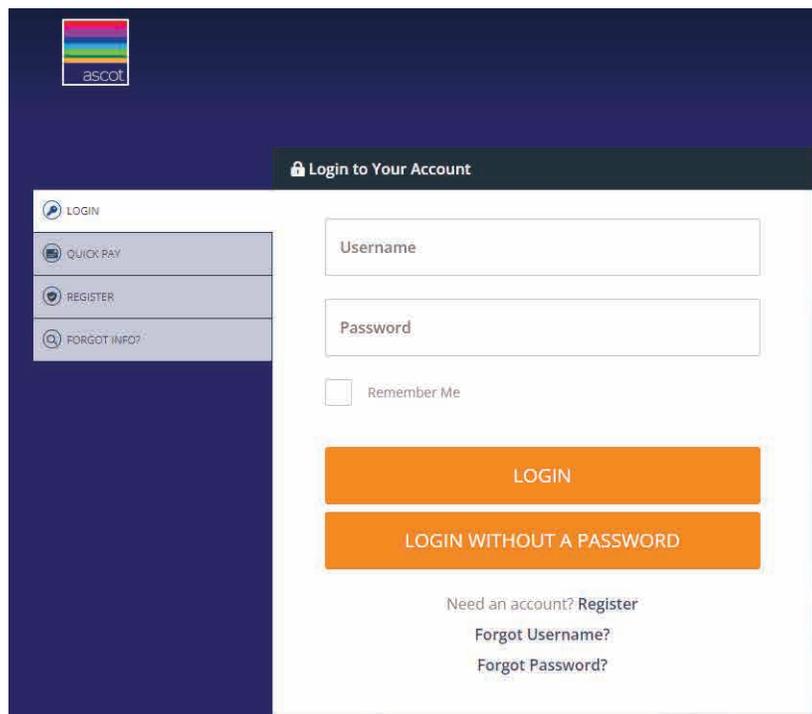
# Access

- 1 Visit [www.ascotwc.com](http://www.ascotwc.com)
- 2 Click the “Insured Portal” Button
- 3 Transfer User to the Insured Portal: <https://portal.ascotwc.com/Account/login?ReturnUrl=/>  
*This URL can be bookmarked in any browser allowing a user to bypass the Ascot workers compensation website and skip a few clicks.*



## Login Options

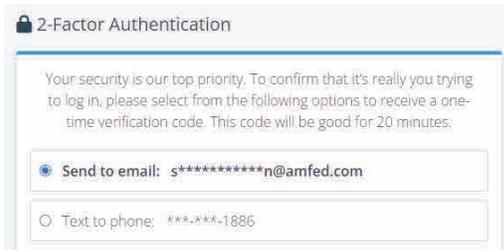
- 1 Login if you are an existing user
- 2 Quick Pay if you want to make a one-time payment
  - No registration required
  - Requires Policy Number + Mailing Zipcode
- 3 Register a new user/account  
*A single policy can have unlimited unique users registered, including HR representatives, agents, brokers, CPAs, etc.*
- 4 Forgot Info? Recover a forgotten username or password



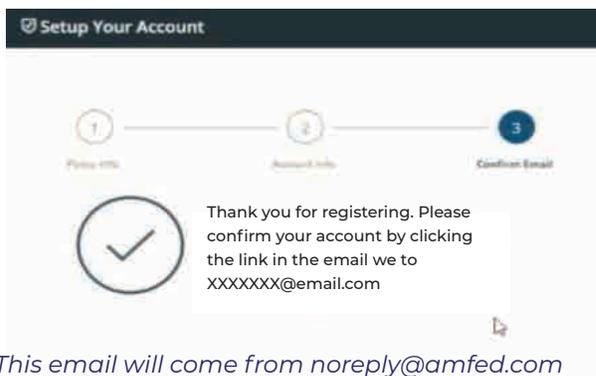
# Registration

- 1 Requires a valid email address
- 2 User Name (can also be your email address)
- 3 Password containing 1 special character, 1 uppercase letter, 1 lowercase letter + 1 number
- 4 Mobile Phone Number is optional but...  
*2 Factor Authentication is used by this application to protect you + your account information.*

*Entering a mobile number allows a user to quickly receive the one-time password via text, along with helpful payments reminders*



## 5 Confirm your account



*This email will come from noreply@amfed.com with the subject "New User Registration - Confirmation email"*

## 5 Login to your account



Email

Confirm Email

User Name

User Name

Password

Your password must include 1 special character, 1 uppercase, 1 lowercase, 1 numeric and be at least 6 characters long, and cannot contain your username.

Password

Confirm Password

Mobile Phone Number

Mobile Phone Number

Enroll in SMS notifications

Terms & Conditions are available [here](#). Message frequency and type may vary. Message and data rates may apply. Reply STOP to end or HELP for help.



# Once Logged In

- 1 Overview** Dashboard with basic high level policy detail
- 2 Billing** history of all invoices + payments
- 3** Store one or more bank account in the **Payment Center** + Enroll in AutoPay
- 4** Access + download policy related **Documents**
- 5** Manage **Profile**, user + login information
- 6** View past policy terms + information
- 7** Access **Payroll Reporting** system if you are on that payment plan
- 8** Sign up for **Text Alerts** about payments + pending cancellation

WC123-6005131 MAKE A PAYMENT LOGOUT

**1** Overview

**2** Billing

**3** Payment Center

Policy Detail

**4** Documents

**5** Profile

**6** My Policies

**7** Payroll Reporting

### Balance Overview

View Billing

Payment Due  
\$0.00

[MAKE A PAYMENT](#)

Nothing currently due

Your policy is currently enrolled in automatic payments. Processing this payment may not stop the withdrawal of any upcoming payments that are due. Based on the timing of this payment, both payments may be applied.

### Policy & Billing Info

WC123-6005131  
Active

4/5/2023 - 4/5/2024

Balance Total: \$6,044.00

Last Payment: \$445.00 8/21/2023

AutoPay Status: Enrolled

Policy Information Updated: 8/30/2023

### 8 Signup For Text Alerts

Enroll in SMS alerts to receive notifications about your policy.

Phone Number

[Terms & Conditions](#) are available [here](#). Message frequency and type may vary. Message and data rates may apply. Reply STOP to end or HELP for help.

[Add SMS](#)

### Recent Activity

View All

8/21/2023	Payment	(\$445.00)
8/3/2023	Monthly Reporting Invoice	\$445.00
7/5/2023	Payment	(\$669.00)
6/5/2023	Payment	(\$502.00)
6/2/2023	Monthly Reporting Invoice	\$669.00